

November

Without a doubt the month of October was about patient care and the final stage of transitioning to our new EHR. This process has shown the true dedication and passion from the many members of our team. This transitioning project will continue for some time as we truly realize our 'new normal' and we appreciate your patience while we learn what it means and how it feels. There are very few of our previous daily, weekly and even monthly routines that haven't been impacted by the transitioning to this new EHR. Something we are embracing and yet are still making sense of how it all falls together.

There are changes that impact our patients as well. So current patients (before Oct 17) will now have two portals to review, two statements they will receive and two payment platforms. And although we know this is certainly challenging and sometimes confusing...please know our team is a call or email away to helping you answer your questions. Never doubt...they are there to help you out!

Looking forward, we have two new providers joining the team. First is Internal Medicine provider, Dr Dwaine Smith followed by Cassandra Bradley, Certified Registered Nurse Anesthetist. We will announce others joining in 2021 shortly.

Appreciate everyone's continued focus toward following the safety precautions that prevent the spread of COVID as well as many other viruses that are prevalent this time of year. And although the messaging may have been confusing at first, as we prepare for Flu season, the wearing of masks especially now is critical, as is getting the flu shot, using good hand hygiene, covering your cough and social distancing.

Taking care of yourself and managing your health has never been so important as it is right now!
Wishing you well,
Jason